

Campus

Travel

Health

Office

Entertainment

General Business

News & Media
Dining Out

Shopping

Housing

Free-time Activities

Social Life

My First TOEIC Class

Starter Plus
for elementary level

For the Revised Test Format 2019 in Viet Nam

Answer Key & Scripts

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Vocabulary Practice

Conversation 1

- (I) 1. exam 2. resource 3. textbook
4. lecture 5. discussion

- (II) 1. textbook 2. lecture 3. discussion
4. exam 5. resource

Conversation 2

- (I) 1. book drop 2. librarian 3. fine
4. journal 5. website

- (II) 1. journals 2. book drop 3. website
4. librarian 5. fine

Key Verbs and Useful Expressions Practice

1. check out 2. return 3. renewed 4. participating in
5. go through

Grammar Practice

(I)

2. The Burj Khalifa Tower is taller than Taipei 101.
3. Taipei 101 is older than the Burj Khalifa Tower.
4. The Burj Khalifa Tower is newer than Taipei 101.
5. Taipei 101 is more expensive than the Burj Khalifa Tower.

(II)

1. F (Oliver looks younger than his colleague, Susan, though he is actually much older than her.)
2. T (Susan exercises every other day to keep fit. She is a lot thinner than Oliver is.)
3. F (Susan likes children. She enjoys getting along with her kids. However, she has fewer children than Oliver does.)
4. T (Oliver doesn't like animals, but his wife does. He even has more pets than Susan does.)

Reading Practice

1. (B) 2. (A) 3. (D)

Unit Recap

Test Practice: Listening

1. (A) 2. (A) 3. (A) 4. (B) 5. (A) 6. (B)
7. (C) 8. (B) 9. (C) 10. (A) 11. (C)

1. Can I renew these library books?
(A) Yes, you can renew them once.
(B) No, they're old.
(C) No, they're not mine.
2. Will Maria be in class today?
(A) No, she is out sick.
(B) It's right down the hall.
(C) Yes, this is the class.
3. Is that your book on the table?
(A) Yes, it is.
(B) I've already read it.
(C) I'm not interested, thanks.
4. The homework assignment was very difficult.
(A) I don't have any homework.
(B) Really? I thought it was easy.
(C) Yes, she's difficult to be with.
5. What do you want to write about?
(A) I want to write about ants.
(B) Writing is not easy.
(C) Yes. You are right.

6.-8.

W: Hi, I'd like to take these books and DVDs out.

M: OK. Do you have a student ID card?

W: Yes, here it is.

M: So there are 10 books and 2 DVDs in total. The books are due back in 30 days and can be renewed once. The DVDs must be returned by Friday.

W: Great, thanks. Oh, by the way, do you have a drop box?

M: Sure. It's right outside the library.

9.-11.

M: Are you ready for our hiking trip on Saturday?

W: I'm still packing. Actually this is my first hike. Do you know what I should prepare? I'm kind of lost.

M: Didn't you see our club notice? They listed all the things we need to pack for the hike. Wait, I took them down in my notebook. Let me see... we should wear good hiking boots, heavy socks, and take bottled water and a windbreaker.

W: What about food? Don't we need something to eat during the trip?

M: I heard that the club will provide lunch, but if that's not enough, they also suggest that we take some snacks like nuts and bananas.

Test Practice: Reading

12. (B) 13. (D) 14. (D) 15. (A) 16. (A) 17. (B)

UNIT 2

Social Life

Warm-Up

Thank you all today for coming to my party. I'm very grateful to you all for spending so much time preparing for tonight's entertainment. Your dancing and singing were wonderful! I'm 16, and this means I'm a grown-up now. I would also like to thank my parents. I love you, Mom and Dad. And thank you all again, my dear friends. I'm glad to have you with me tonight.

Vocabulary Practice

Conversation 1

- (I) 1. decorations 2. performance 3. occasion
4. guest 5. special 6. invitation
- (II) 1. special 2. decorations 3. guests
4. invitation 5. occasions 6. performance

Conversation 2

- (I) 1. rehearsal 2. promise 3. understanding
4. impossible
- (II) 1. rehearsals 2. promise 3. impossible
4. understanding

Key Verbs and Useful Expressions Practice

1. take care of 2. bring 3. miss out
4. perform 5. looking forward to

Grammar Practice

- (I) 2. If you need help, I can give you a hand.
3. If you are thirsty, have something to drink.
4. If you have free time, we can see a movie together.
5. If you see Ann tomorrow, tell her to give me a call.
- (II) 2. I'm 3. I'll be, get 4. pass 5. is

Reading Practice

1. (B) 2. (D) 3. (B)

Unit Recap

Test Practice: Listening

1. (C) 2. (B) 3. (A) 4. (C) 5. (B) 6. (D)
7. (A) 8. (C) 9. (B) 10. (B) 11. (A)

1. Would you like to come to my party?
(A) It's from 6 to 9 p.m.
(B) At my place.
(C) **Sure, I would love to come!**
2. Karen's wedding is next Saturday.
(A) She was here last Saturday.
(B) **I can't wait to attend it.**
(C) I haven't seen her all day.
3. I haven't heard from Owen for years.
(A) **Why not give him a phone call?**
(B) He's thirty-two years old.
(C) I've never heard of it.
4. Hello. May I speak to Joe, please?
(A) That's too bad.
(B) Nice to meet you.
(C) **This is he speaking.**
5. Do I need to bring anything to your party?
(A) Where is the party?
(B) **Just yourself.**
(C) Yes, he's already here.

6.-8.

W: Wow! You look really tired today. Were you out late last night?

M: Yeah, I was. A few old friends from out of town are staying with me.

W: It must be great to catch up!

M: It is, but it's a shame that I couldn't take work off while they're here.

W: How long will they be here for?

M: They're flying out on Friday.

9.-11.

W: Hi, Andrew. What are you doing tonight?

M: I was going to watch television and relax. Why? What are you doing?

W: I'd like to go see a movie, but I don't want to go alone.

M: Well, I'll go with you. What's playing this evening?

W: I'm not sure. Let me check the movie listings, and I'll call you right back.

Test Practice: Reading

12. (C) 13. (C) 14. (B) 15. (A) 16. (C) 17. (C)

UNIT 3

Dining Out

Vocabulary Practice

Conversation 1

- (I) 1. well done 2. medium 3. meal
4. main course 5. overcooked 6. tasty
- (II) 1. overcooked 2. well done 3. main course
4. medium 5. meals 6. tasty

Conversation 2

- (I) 1. beverage 2. quality 3. serving
4. appetizer
- (II) 1. appetizer 2. beverage 3. quality
4. servings

Key Verbs and Useful Expressions Practice

1. asked for 2. call her over 3. apologize
4. replace 5. on the house

Grammar Practice

- (I) Out he rushed
Down came the rain.
Here you are
Here I am
- (II) 2. the new restaurant
3. you
4. the train
5. many people
6. the bell

Reading Practice

1. (B) 2. (C) 3. (A)

Unit Recap

Test Practice: Listening

1. (C) 2. (B) 3. (A) 4. (C) 5. (A) 6. (C)
7. (B) 8. (D) 9. (C) 10. (D) 11. (C)

1. One cheese burger and a Coke. Is that all?
(A) I don't like Coke.
(B) Without onions.
(C) Yes, that's all.

2. Do you want to have dinner now?
(A) Yes, I already ate.
(B) No, it's too early.
(C) It's too expensive.
3. Would you like a drink with your meal?
(A) Just some water, please.
(B) I already drank it.
(C) The meal was excellent.
4. Are you going to have dessert?
(A) I need to use the restroom.
(B) No, I'm very hungry.
(C) Yes. I'd like a piece of cake.
5. I'd like to book a table for four.
(A) OK. When will you come?
(B) No, I don't need a table.
(C) The four books are mine.

6.-8.

- W: Good evening. My name is Lisa, and I'll be your server this evening. Can I start you out with a drink?
M: Yes, please. I'd like an orange juice.
W: OK. I can bring that right out.
M: Before you do, could you tell me about the specials on the menu tonight?
W: Sure! We have grilled chicken with seasonal vegetables and rice on special tonight.
M: That sounds good, but let me see what else is on the menu first.
W: OK. I'll be back with your drink in a minute.

9.-11.

- W: Where would you like to have dinner tonight?
M: I heard there is a new Mexican restaurant that is close to the movie theater.
W: Do you think the food will be very expensive?
M: No, it's very reasonable. My friend Dave ate there, and he recommended it.
W: Sounds good. Should we make a reservation?
M: That's a good idea. I'll call the restaurant right now.
W: Perfect! This way we know we'll get a table without having to wait.

Test Practice: Reading

12. (C) 13. (D) 14. (B) 15. (A) 16. (A) 17. (B)

UNIT 4

Entertainment

Vocabulary Practice

Conversation 1

- (I) 1. popular 2. festival 3. deal
4. cinema 5. member
- (II) 1. cinema 2. deal 3. members
4. Festival 5. popular

Conversation 2

- (I) 1. showing 2. total 3. record
4. seat 5. charge
- (II) 1. showing 2. charge 3. total
4. record 5. seats

Key Verbs and Useful Expressions Practice

1. see 2. watch 3. is fond of
4. booked 5. Sounds like a plan.

Grammar Practice

- (I) 2. it 3. one 4. ones
5. them
- (II) 2. ones
3. Which one
4. Which ones, The ones
5. Which one, The one
6. Which ones, The, ones

Reading Practice

1. (B) 2. (D)

Unit Recap

Test Practice: Listening

1. (C) 2. (A) 3. (B) 4. (A) 5. (C) 6. (B)
7. (A) 8. (D) 9. (D) 10. (C) 11. (B)
1. Where would you like to sit?
(A) I'm sorry, the tickets are sold out.
(B) Yes, we booked two seats.
(C) **In the middle, please.**
2. Who's playing in the jazz concert?
(A) **The band's name is "Sugar".**
(B) Yes, I went last night.
(C) Not until tomorrow.

3. When will the play be held?
(A) It's not very long.
(B) **On Sunday afternoon.**
(C) Inside the theater.
4. Do you want to go to the book fair with me this weekend?
(A) **But I already have plans for the weekend.**
(B) No, it's not fair at all.
(C) Yes, I enjoyed the book.
5. Do you like this band?
(A) Aren't you?
(B) Yes, I am part of the band.
(C) **No, I find their music boring.**

6.-8.

- M: Hi. We'd like two tickets for *Maleficent*.
W: What time do you want?
M: 2:30 p.m.
W: I'm sorry. The tickets are all sold out. Do you want another time?
M: Uh... How about *Transformers*? Do you have any tickets available for the 2:10 show?
W: Yes, we do have tickets. Two, right?
M: Yes. Can we have center seats?
W: Sure. By the aisle or in the middle?
M: In the middle, please.

9.-11.

- W: Ticketmaster. How may I help you?
M: Hello. I'm interested in the Rock Concert on October 22nd. Are there still some seats available?
W: I'm sorry. The 22nd is sold out.
M: Really? What about the 21st?
W: Uh... Let me check... Yes. We do have some lower-level seats available.
M: Great! How much are the tickets?
W: All lower-level seats are \$70.
M: OK. May I have two tickets, please?
W: Sure. Your name, please?
M: Paul Smith.

Test Practice: Reading

12. (C) 13. (D) 14. (D) 15. (A) 16. (B) 17. (C)

UNIT 5

Travel

Vocabulary Practice

Conversation 1

- (I) 1. transportation 2. dock 3. cruise
4. round-trip 5. option
- (II) 1. dock 2. transportation 3. option
4. cruise 5. round-trip

Conversation 2

- (I) 1. sharp 2. stub 3. attention
4. attendant 5. motion sickness
- (II) 1. attendant 2. motion sickness 3. sharp
4. stubs 5. attention

Key Verbs and Useful Expressions Practice

1. waste 2. save 3. reminded
4. talking about 5. get on

Grammar Practice

- (I) 2. been
3. called
4. arrived
5. taken
6. gone
- (II) 2. for
3. since
4. for
5. since
6. since

Reading Practice

1. (B) 2. (D) 3. (B)

Unit Recap

Test Practice: Listening

1. (B) 2. (A) 3. (B) 4. (C) 5. (A) 6. (A)
7. (C) 8. (B) 9. (B) 10. (A) 11. (C)

1. Which gate does our flight leave from?
(A) No, he hasn't left.
(B) It leaves from Gate C21.
(C) The flight is from New York.

2. Excuse me, is this the Green Line service to Long Beach?
(A) No, this is the train to Lynbrook.
(B) Yes, from platform two.
(C) No, I live in Long Beach.
3. The tour sounds terrific. Is lunch included?
(A) Yes, we will pick you up at 8 a.m.
(B) I'm afraid not.
(C) I'm glad you enjoyed the tour.
4. How will you get to the airport?
(A) In an hour.
(B) Yes, usually.
(C) By taxi.
5. When are you taking a vacation this year?
(A) In July, I think.
(B) To the Bahamas.
(C) No, it was last year.

6.-8.

W: Good morning, Seaside Hotel. May I help you?

M: Yes, I'd like to book a room, please. Preferably one with an ocean view.

W: Sure. When would you like to check in?

M: July 15th.

W: How long will you be staying?

M: I'll be staying for three nights.

W: How many people is the reservation for?

M: There will be two of us, along with our baby.

9.-11.

M: Excuse me. I need to get to the city's main train station. Do you know where it is?

W: It's quite far from here, so you won't be able to walk there.

M: Is there a bus or a subway that I could take?

W: Yes. The easiest way is probably by bus. Just go to the bus stop across the street. Take the number 15, 20, or 35 bus. Buses come by every 25 minutes or so.

M: Thanks for your help.

Test Practice: Reading

12. (A) 13. (A) 14. (B) 15. (A) 16. (C) 17. (D)

UNIT 6

Free-Time Activities

Vocabulary Practice

Conversation 1

- (I) 1. admission 2. poster 3. aquarium
4. awesome 5. entry 6. daily
7. change

- (II) 1. awesome 2. aquarium 3. daily
4. poster 5. entry 6. admission
7. change

Conversation 2

- (I) 1. exhibit 2. indoor 3. map

- (II) 1. indoor 2. map 3. exhibit

Key Verbs and Useful Expressions Practice

1. leaving for 2. look at 3. last
4. is about to 5. head

Grammar Practice

- (I) 2. How/beautifully
3. What/thoughtful
4. How/well
5. How/delicious
6. How/fresh
7. What/lovely

- (II) 2. How beautifully the pianist played!
3. What a magnificent music hall!
4. How fascinated the audience was!
5. How great my seat was!

Reading Practice

1. (C) 2. (C) 3. (A)

Unit Recap

Test Practice: Listening

1. (C) 2. (A) 3. (B) 4. (C) 5. (B) 6. (D)
7. (D) 8. (A) 9. (D) 10. (A) 11. (C)

1. Do you want to come swimming with me?
(A) I love basketball.
(B) No, where is it?
(C) The swimming pool is closed.

2. Would you like to take a walk in the park?

- (A) Sure, I'd love to.
(B) Park over there.
(C) I'll take it.

3. Did you pack everything for the beach?

- (A) What a beautiful day.
(B) I guess so.
(C) No, it's not my package.

4. You play tennis, don't you?

- (A) He's playing right now.
(B) The court isn't open.
(C) Yes, but not very often.

5. Do you like to sing?

- (A) I've heard that music.
(B) Yes, but I'm not very good.
(C) It's right over there.

6.-8.

W: Do you want to come with me to the aquarium on Saturday?

M: I'd love to! I'm really interested in seeing the sharks swimming in the tank.

W: This brochure says the aquarium has over ten different kinds of sharks!

M: Does it say anything about sea turtles?

W: No, but I'm sure it will have some. And there's sure to be thousands of colorful fish!

9.-11.

W: Hey! Let's play a game of chess.

M: I don't think I have time. I'm meeting my friends in half an hour.

W: Oh, come on. You'll probably beat me very quickly anyway.

M: No, you're turning into a good player, so our games take a long time.

W: How about this evening then? Will you be around?

M: Probably. Maybe we can play then.

Test Practice: Reading

12. (B) 13. (A) 14. (C) 15. (A) 16. (D) 17. (B)

UNIT 7

Shopping

Vocabulary Practice

Conversation 1

- (I) 1. purchase 2. original 3. checkout
4. appliance 5. policy 6. refund
7. exchange

- (II) 1. exchanges 2. appliances 3. checkout
4. original 5. purchases 6. policy
7. refund

Conversation 2

- (I) 1. value 2. merchandise 3. equal
(II) 1. equal 2. value 3. merchandise

Key Verbs and Useful Expressions Practice

1. am not satisfied with 2. exchange
3. look around 4. take care of 5. refunded

Grammar Practice

- how much the electric shaver is
how it works
how much it weighs
what colors this coffee maker comes in
how many cups (of coffee) it can make
how long it takes to make a cup of coffee

Reading Practice

1. (D) 2. (A)

Unit Recap

Test Practice: Listening

1. (A) 2. (B) 3. (C) 4. (A) 5. (C) 6. (C)
7. (B) 8. (B) 9. (C) 10. (B) 11. (C)

1. Aren't you going to buy anything?
(A) No, nothing caught my eye.
(B) Yes, I spent so much money!
(C) Thanks, that was very thoughtful of you.
2. Did you buy a new pair of speakers?
(A) They're good for jogging long distances.
(B) Yes, but the sound isn't as clear as these old ones.
(C) Yes, I just bought the pears.

3. Excuse me, when will the summer fashions be in stock?
(A) OK. Thank you.
(B) Yes, those fashions are out of stock.
(C) In early May.
4. Did you actually pay money for that?
(A) Don't you think it's worth it?
(B) That'll be 52 dollars, please.
(C) Cash or credit card?
5. How much is the shirt?
(A) You need to pay in cash.
(B) Here it is.
(C) Let me check the price for you.

6.-8.

- M: Excuse me. I thought there was a discount of 10%.
W: Your bill is \$300 dollars. This discount is only available on purchases over \$500.
- M: In that case, let me gather a few more items before I check out.
W: Would you like me to hold onto the things you've already selected?
M: That would be great. Thanks!
W: I'll just set them on the table behind the register. Come back when you're ready.

9.-11.

- W: Excuse me, my husband bought me a computer here last week, but the disc drive doesn't seem to be working. Could you help me out?
M: Let me get you someone from the computer department. Just a moment, please.
W: Oh, I thought I was in computers.
M: No, you're actually in the home entertainment section. The computer department is on the other side of the store, right past the home appliances section.
W: In that case, I'll just walk over there. Sorry to trouble you.
M: No trouble at all, ma'am.

Test Practice: Reading

12. (A) 13. (A) 14. (D) 15. (D) 16. (D) 17. (C)

UNIT 8

News & Media

Vocabulary Practice

Conversation 1

- (I) 1. payment 2. latest 3. issue
4. subscription 5. magazine 6. offer
- (II) 1. issue 2. offer 3. subscription
4. latest 5. magazine 6. payment

Conversation 2

- (I) 1. monthly 2. recipient 3. apology
4. publisher
- (II) 1. recipients 2. publisher 3. monthly
4. apology

Key Verbs and Useful Expressions Practice

1. subscribing to 2. am sorry about 3. received
4. expired 5. at a discount

Grammar Practice

1. were renewed
2. were made
3. renew
4. will be renewed
5. be increased
6. be made

Reading Practice

1. (B) 2. (A) 3. (C)

Unit Recap

Test Practice: Listening

1. (B) 2. (A) 3. (C) 4. (B) 5. (A) 6. (A)
7. (A) 8. (C) 9. (A) 10. (D) 11. (B)

1. Is the evening news on yet?
(A) Yes, I heard the news.
(B) **No. It starts in ten minutes.**
(C) No news yet!

2. Are you going to speak to the reporter?
(A) **Yes, I have some information for him.**
(B) No, the reporter isn't speaking right now.
(C) I haven't read the report.
3. Did you misplace those articles?
(A) Yes, I have read the article.
(B) I haven't found a place yet.
(C) **No. They're right over there.**
4. Did you hear the news?
(A) You need to pronounce it right.
(B) **What was it about?**
(C) I can't hear you.
5. When will I get the latest issue then?
(A) **As soon as we confirm your payment.**
(B) From the publisher.
(C) I'd like to renew it.

6.-8.

M: Has the latest *Business World* magazine come in yet? I want to make sure our ad is in it. And I would like to order a back issue of *Inside Business*.

W: I'm sure the latest issue has arrived. But you have to order back issues from the publishing company.

M: I see. Can you tell me how to contact the publisher?

W: Yes, that's no problem. I'll get the information you need from the Internet.

9.-11.

M: I just saw the weather report, and it looks like it is going to rain tomorrow.

W: Weren't you planning on going for a hike with your friends?

M: I was, but I think I'm going to postpone it until next weekend. It's no fun to hike in the rain, and the slippery trails can even be dangerous.

W: That's the smart thing to do. There's no reason to do something if you're not going to enjoy it.

M: You're right. I'll give my friends a call right now.

Test Practice: Reading

12. (C) 13. (C) 14. (A) 15. (D) 16. (C) 17. (C)

Vocabulary Practice

Conversation 1

- (I) 1. plumbing 2. neighbor 3. resident
4. laundry 5. leaking 6. pipe

- (II) 1. plumbing 2. pipes 3. residents
4. laundry 5. leaking 6. neighbor

Conversation 2

- (I) 1. avenue 2. house call 3. address
4. ceiling

- (II) 1. ceiling 2. address 3. avenue
4. house call

Key Verbs and Useful Expressions Practice

1. doing my laundry 2. call in 3. fix
4. described 5. repair

Grammar Practice

- (I) normally lit the gym
 gave news about the gym
 was a 10-minute drive away from his apartment

- (II) 2. who 3. which 4. which
5. who 6. who

Reading Practice

1. (B) 2. (C) 3. (B)

Unit Recap

Test Practice: Listening

1. (B) 2. (A) 3. (B) 4. (C) 5. (A) 6. (B)
7. (B) 8. (A) 9. (C) 10. (D) 11. (B)

1. Where do you live in this building?
(A) It's at 14 Maple Street.
(B) On the fifth floor.
(C) He already left the building.
2. How much is your rent?
(A) It's pretty affordable.
(B) I'm only renting it.
(C) I don't know how.

3. I wonder if the heat is on in here.
(A) Three days before Christmas.
(B) Do you feel cold?
(C) With the bride and groom.
4. Didn't you pay the electricity bill?
(A) It doesn't use electricity.
(B) Bill doesn't have it.
(C) It's not due yet.
5. What a beautiful house! Have you lived here long?
(A) Just a couple of years.
(B) Yes, it has three bedrooms.
(C) We live in this house.

6.-8.

M: Good morning. AJ Plumbing, this is Jack.

W: Hi. I've got a plumbing problem and really need it to be fixed as soon as possible. Is there anyone available to do a house call right now?

M: Can you tell me what the problem is?

W: It's the pipe in the kitchen. It's leaking.

M: Has this problem been going on for a long time?

W: No, it just happened an hour ago.

M: Alright. I can come over and take a look at it now.

9.-11.

W: Hi, I am calling about the one-bedroom apartment. Is it still available?

M: Yes.

W: Great! Is there a security deposit?

M: It's \$1,500. You will get it back when you move out if there is no damage and you don't owe me any rent.

W: OK, that makes sense. Are there laundry facilities?

M: Sure. There is a laundry room in the basement.

W: All right. I'm very interested in seeing it. May I come over this Friday to take a look?

M: Of course. How about 10 a.m.?

W: Sounds good. I'll meet you at 10.

Test Practice: Reading

12. (A) 13. (D) 14. (C) 15. (D) 16. (D) 17. (B)

UNIT 10

Health

Vocabulary Practice

Conversation 1

- (I) 1. runny 2. seasonal 3. pill
4. allergy 5. puffy 6. medicine

- (II) 1. seasonal 2. medicine 3. allergy
4. runny 5. pills 6. puffy

Conversation 2

- (I) 1. insurance 2. painkiller 3. pharmacy
4. capsule

- (II) 1. capsule 2. insurance 3. pharmacy
4. painkillers

Key Verbs and Useful Expressions Practice

1. see a doctor 2. prevent 3. work
4. have the flu 5. avoid

Grammar Practice

Across

1. stay 3. called
4. took 5. ate
7. stomachache 9. well
10. feel

Down

1. sick 2. temperature
6. take 8. threw

Reading Practice

1. (B) 2. (A)

Unit Recap

Test Practice: Listening

1. (B) 2. (A) 3. (B) 4. (C) 5. (C) 6. (D)
7. (B) 8. (C) 9. (A) 10. (C) 11. (D)

1. Do the pills have any side effects?
(A) I've peeled the potatoes.
(B) Don't worry, they don't.
(C) The effects are special.

2. What's the recommended dosage for this medicine?
(A) Once every eight hours.
(B) I don't like sausages.
(C) I don't like to take medicine.
3. I need to fill this prescription, please.
(A) Take two tablets twice a day.
(B) Sure. Do you have an insurance card?
(C) How do you feel?
4. Have you gotten over your illness?
(A) Everyone gets sick sometimes.
(B) A little bit more.
(C) Yes, I'm feeling much better.
5. Have you made an appointment to see the doctor?
(A) Thank you, doctor.
(B) No, he was never appointed.
(C) Yes, I go to his office tomorrow.

6.-8.

M: Hello, this is Phil Montano. I'd like to make an appointment with Dr. Hellard. Would she be able to see me at 9:30 tomorrow morning?

W: I'm sorry, but she doesn't have any openings all morning.

M: Oh, that's too bad. Could I possibly make it early in the afternoon, say... 1:30 or 2:00?

W: Just a second, let me check. I'm afraid those slots are filled unless there's a cancelation. How about after 3 p.m.?

M: That should be OK. I can come in at quarter to four.

9.-11.

M: Your mom looks really great! What does she do?

W: She walks daily, and she eats a lot of fruits and vegetables.

M: She definitely doesn't look her age!

W: Well, that's what healthy living will do for you.

M: Which reminds me... I should start taking better care of myself.

W: You should come with me to the gym. I go three times a week.

Test Practice: Reading

12. (D) 13. (A) 14. (C) 15. (B) 16. (C) 17. (D)

UNIT 11

Office

Vocabulary Practice

Conversation 1

- (I) 1. application 2. experience 3. position
4. supervisor 5. manager 6. colleague
- (II) 1. position 2. application 3. manager
4. experience 5. supervisor 6. colleagues

Conversation 2

- (I) 1. organized 2. employee 3. salary
4. candidate
- (II) 1. salary 2. candidates 3. organized
4. employees

Key Verbs and Useful Expressions Practice

1. interviewing 2. made up my mind
3. is, qualified for 4. get along with 5. requested

Grammar Practice

2. if/whether the secretary could arrange a lunch meeting for him with Mr. Oliver.
(whether or not the secretary could arrange a lunch meeting for him with Mr. Oliver.)
3. if/whether he was interested in the new product.
(whether or not he was interested in the new product.)
4. if/whether he can meet Mr. Oliver this Thursday noon for lunch.
(whether or not he can meet Mr. Oliver this Thursday noon for lunch.)

Reading Practice

1. (A) 2. (C)

Unit Recap

Test Practice: Listening

1. (C) 2. (A) 3. (C) 4. (B) 5. (A) 6. (C)
7. (B) 8. (C) 9. (C) 10. (B) 11. (C)

1. When will our boss be back?
(A) Only until next Tuesday.
(B) He left yesterday around noon.
(C) By the end of this week.

2. Where can I find the scanner?
(A) It's next to the copy machine.
(B) Just scan the first few pages.
(C) They found the proposal unacceptable.
3. Who do you think will fill the position for personnel manager?
(A) At headquarters.
(B) Because he retired.
(C) Santos for sure.
4. Don't you think we should do some research before starting the project?
(A) Yeah. It was the research project.
(B) We probably ought to.
(C) I've been searching everywhere.
5. What company department works on this floor?
(A) It is occupied by our accounting staff.
(B) All the people are at their desks right now.
(C) The people in this department work hard.

6.-8.

- W: Morning, this is Judy Cheng. How may I help you?
M: Hi, I'd like to speak to Alisa Wang, please.
W: I'm sorry, but she's not in the office right now. Can I take a message?
M: Yes. This is Frank Lin from AKA Shipping Company. I've scheduled a meeting with Alisa this Thursday. But I'm afraid I can't make it this week.
W: I understand. Would you like to postpone or cancel the meeting?
M: I'd like to postpone it till next Wednesday. Will she be available then?
W: I don't know actually. Would you like her to return your call?
M: Well, I will just call her again later today.
W: Alright. I'll make sure she gets the message.

9.-11.

- W: Excuse me. I'd like to order some office supplies.
M: Oh, just fill out the Office Supplies Order Form on that table. We'll help you process it later.
W: OK, but I need 2 boxes of A4 paper and 30 file folders right away.
M: Fine, just finish filling out the order form. I'll go and check if we have those in stock.
W: Thanks.
M: Would you like them delivered or would you like to pick them up here?
W: I'll come and pick them up.
M: Great. We will contact you as soon as your supplies are ready.
W: Thank you.

Test Practice: Reading

12. (D) 13. (C) 14. (D) 15. (C) 16. (B) 17. (B)

UNIT 12

General Business

Vocabulary Practice

Conversation 1

- (I) 1. booth 2. banner 3. brochure
4. accessory 5. floor plan 6. digital
- (II) 1. booth 2. accessories 3. digital
4. brochures 5. banner 6. floor plan

Conversation 2

- (I) 1. superb 2. giveaway 3. model
4. warranty
- (II) 1. superb 2. warranty 3. giveaway
4. models

Key Verbs and Useful Expressions Practice

1. find 2. looking for 3. thinking about
4. provide 5. varies with 6. surf the Net

Grammar Practice

2. spent
3. costs
4. spent
5. paid
6. cost

Reading Practice

1. (C) 2. (A)

Unit Recap

Test Practice: Listening

1. (B) 2. (C) 3. (A) 4. (C) 5. (B) 6. (C)
7. (A) 8. (D) 9. (B) 10. (C) 11. (B)

1. How many people are coming to the meeting?
(A) We have the meeting every two weeks.
(B) **There will be around 40 in total.**
(C) There are 50 copies.
2. Hello. Is this the K82 Creative booth?
(A) Yes, our team is very creative.
(B) There is a photo booth.
(C) Yes, it is. How may I help you?

3. What day will the conference be held?
(A) **On Friday.**
(B) It lasted for three days.
(C) I can't go.
4. Do you think earnings will improve this quarter?
(A) Yes, we lost two crates of goods.
(B) Of course, her grades have improved.
(C) **I'm optimistic they'll rise.**
5. Where do I find the foreign exchange rate?
(A) You can look at your bank statement.
(B) **Please ask a teller.**
(C) It's everywhere.

6.-8.

M: Excuse me. Is this booth number 3366?

W: Yes, it is. How may I help you?

M: According to this brochure, it says that you have some new products on display.

W: Our new products are all here. Discounts are offered on all products today.

M: Great. I am actually thinking about buying a new laptop. Do you take trade-ins?

W: Yes, we do. Trade-in prices are listed next to each model.

M: What about warranties?

W: All of our products come with a one-year warranty against factory defects.

9.-11.

W: Mr. Sanders and his associates will be expecting our proposal this weekend. Have you finished adding the diagrams?

M: I've created a few bar graphs for most of our data and included them in the PowerPoint presentation. The flowcharts are almost complete.

W: Excellent! Make sure you also get extra copies of the proposal made in case they have more people than we anticipate.

M: Don't worry, I've already asked Janice to prepare 10 copies and also to set up the conference room in advance.

Test Practice: Reading

12. (A) 13. (B) 14. (B) 15. (B) 16. (D) 17. (C)